

Sentiment Analysis with Deep Learning: A Bibliometric Review

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Abstract: Sentiment analysis is an active area of research in natural language processing field. Prior research indicates numerous techniques have been used to perform the sentiment classification tasks which include the machine learning approaches. Deep learning is a specific type of machine learning that has been successfully applied in various field such as computer vision and various NLP tasks including sentiment analysis. This paper attempts to provide a bibliometric analysis of academic literature related to the sentiment analysis with deep learning methods which were retrieved from Scopus until the third quarter of 2020. We focus on the analysis of the research productivity in this field, the distribution of subject categories, the sources and types of the publications, their geographic distributions, the most prolific and impactful authors and institutions, the most cited papers and the trends of keywords. This study can help researchers and practitioners in keeping abreast with the global research trends in the area of sentiment analysis using deep learning approaches.

Keywords: Sentiment Analysis, Opinion Mining, Deep Learning, Natural Language Processing, Bibliometric

1. Introduction

Sentiment analysis (SA) is a field of study in Natural Language Processing (NLP). It is defined as the task of classifying people's sentiments or opinions towards certain entities ranging from products, services, organizations to events and current issues (Liu, 2015). A sentiment or opinion contains an entity, aspects of an entity, and the sentiment of aspect that represents its polarity. With the advent of Web 2.0 technology, there is an increased number of people expressing their opinions in the social media such as Facebook, Twitter, blogs and forums. This has resulted in huge amount of unstructured data that need to be analyzed so that the people's sentiments can be identified (Pang & Lee, 2008; Singh et al., 2016). Obviously, it is no longer practical to manually find or monitor the sentiments in these huge volume of texts and thus the need for the automated SA systems. As an active research area in NLP, many techniques have emerged for a variety of SA tasks. These SA approaches can be categorized as lexicon-based techniques or machine-learning-based techniques (Medhat, Hassan & Korashy, 2014). The lexicon-based approaches do not utilize any machine learning methods and training data but applies techniques that are either based on dictionary, such as Senti Word Net (Han et al., 2018) or based on corpus that employs statistical analysis of the contents documents using methods such as Hidden Markov Model (Soni & Sharaff, 2015). On the other hand, the machine learning approaches are based on the supervised machine learning algorithms that are trained with labelled data to classify texts into their corresponding sentiments. These supervised machine learning approaches include traditional machine learning methods such as Support Vector Machines (Alves et al., 2014), Maximum Entropy (Wu, Li & Xie, 2017) and Naïve Bayes (Parveen & Pandey, 2017).

Deep Learning, firstly proposed by G.E. Hinton in 2006, is a machine learning approach that is referred as Deep Neural Network (Hinton, Osindero & Teh, 2006). It is the application of artificial neural networks (ANN) to learning tasks using multiple layers of neural networks. A basic structure of an ANN consists of three layers which are the input layer, the hidden layer and the output layer. The term deep is referring to the multiple layers in the hidden layer. According to Andrew Ng (2015), a leading AI scientist, the three driving forces in the success of deep learning are the availability of huge amount of data in this big data era, the breakthrough in algorithms (such as backpropagation and activation functions) and the increase in the availability of fast computational hardware resources such as GPUs. The advantage of deep learning as compared to traditional machine learning is that, not only it produces better results, such as in classification problems, but it also enables feature learning (Bengio, Courville & Vincent, 2013) where the task of feature selections is automatically performed by the network. Deep learning has been successfully applied in many areas such as computer vision, speech recognition and NLP such machine translations, question answering system and SA. The advancement and innovation in the neural algorithms also has led to the variations of ANN architectures in deep learning model. A survey of recent trends of deep learning in NLP done by Young, Hazarika & Poria (2018) has shown that various types of deep learning architectures have been used. These include the convolution neural network (CNN) (Krizhevsky, Sutskever & Hinton, 2017), recurrent neural network (RNN) (Sutskever, Martens & Hinton, 2011), Long Short-Term Memory (LSTM) (Arras, 2019), Recursive Neural Network (Goller & Kuchler, 1996),

Attention (Bahdanau, Cho & Bengio, 2014), Transformer (Vaswani, 2017) and the more recent architecture that is based on the Transformer which is known as Bidirectional Encoder Representations from Transformers (BERT) (Devlin et al., 2019).

Specifically, researchers in SA also have utilized these different types of deep learning architectures in their quest to improve the performance of sentiment classification tasks. In order to provide a clear perspective of the studies that have been done, we provide a bibliometric study of this important field in this paper. To our knowledge, there is no prior bibliometric study on this field that has been done. Bibliometric analysis is defined as the use of statistical methods on evaluating scholarly publications from an objective and quantitative perspective within a certain field (Radev et al., 2016). In this paper, we employed bibliometric methods to gain insights about the developments in this field including the research productivities, the main contributors in the research, the influential articles and the important issues concerned by the research communities. The rest of this paper is organized as follows. In Section 2, we describe the method used for this study. Section 3 provides the findings of this study. This paper concludes in Section 4.

2. Methods

In this study, we used the Scopus database as our source of data collection. Scopus is one of the largest abstract and citation database of peer-reviewed literature with more than 75 million records, 24600 titles from 5000 publishers ("About Scopus", 2020). For performing the document search, a list of keywords related to the "deep learning" and "sentiment analysis" was determined. For example, in addition to the term "deep learning", we also identified terms such as RNN, LSTM, Attention, Recursive neural network and BERT which are specific approaches to deep learning. For semantic analysis, we used similar terms such as "opinion mining" and "sentiment classification". Consequently, the following query phrase was used for searching the publications for this study:

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TITLE ( ( "deep learning" OR "deep neural" OR "recurrent" OR "recursive" OR "RNN" OR "long short term" OR "LSTM" OR "convolution" OR "CNN" OR "BERT" OR "transformer" OR "attention" ) AND ("sentiment analysis" OR "sentiment classification" OR "opinion mining" ) )
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The search also is limited to titles of documents so as to retrieve the most relevant articles that are represented in their titles. For the date range, we used from all years to present, which is 2020. As a result of this query, 681 articles were retrieved. Next, the result set was exported as a comma-separated values file. Then, Microsoft Excel and VOSviewer ("VOSviewer", 2020) were used to analyze the data in this file. In particular, a bibliometric analysis was conducted to reveal patterns in SA with deep learning studies from the following aspects. First, performance analysis was carried out to identify the research productivity in this field, the retrieved document sources and types, the languages of the documents, the distribution of the publications by countries, the subject areas of the documents, the most active source titles, the most active institutions and authors. Second, citation analysis was performed to identify the most impactful institutions and authors as well as the top ten highly impactful articles. Finally, a frequency analysis was performed to identify the most frequently used keywords that were extracted from the title and abstract section of the retrieved articles.

3. Findings

Publication by Year

The research productivity in this area can be based on the number of documents produced per year. The distributions of the 681 documents according to the year of publication is shown Figure 1. Table 1 also summarizes the annual growth percentage and the cumulative growth percentage. This publication by year distribution reflects the trend of the research productivity in the area of deep learning in SA. After the rise of deep learning beginning from the seminal work by Hinton, Osindero & Teh (2006), deep learning started to give successful impact in the area of computer vision and NLP. The first area in NLP where deep learning has been successfully applied is speech recognition beginning in the year of 2010 (Yu, Deng & Dahl, 2010). On the other hand, research on SA with deep learning were first published in 2011 by Glorot, Bordes & Bengio (2011) and Rafafi, Guigue & Gallinari (2011). However, in 2012, the number of publications dropped to only one. Beginning from 2013, the number started to rise steadily year by year which reveals the growing attention given to the application of deep learning in SA research. The highest number of publications is on the year of 2019 where the total number of publications reaches 255. With SA continues to be one of the active research areas in NLP and the progress of deep learning algorithms in NLP, it is expected that the number of publications will continue to increase in 2020.

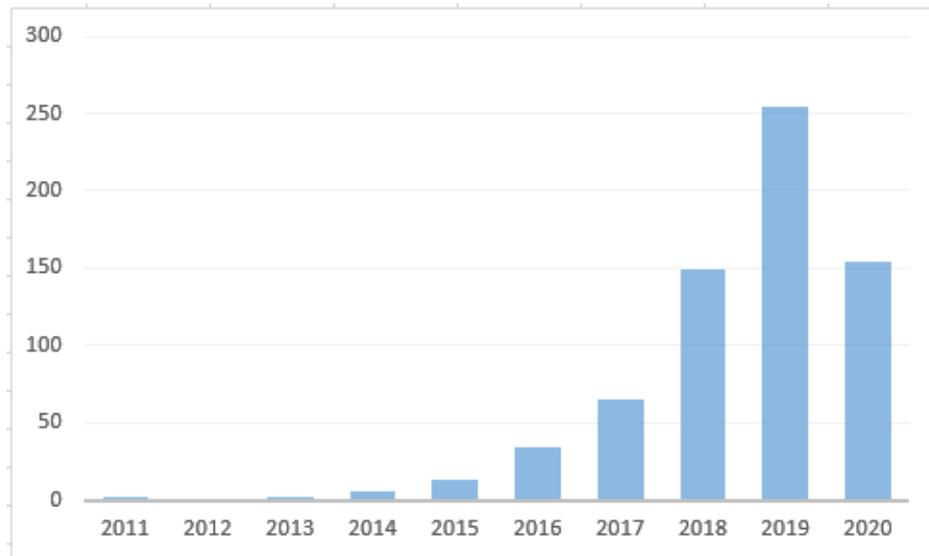


Figure 1. Number of publications per year

Table 1. Yearly Publications and Cumulative Percentage

Year	Number of Publications	Percentage (N=681)	Cumulative Percent
2011	2	0.29	0.29
2012	1	0.15	0.44
2013	2	0.29	0.73
2014	6	0.88	1.62
2015	13	1.91	3.52
2016	34	4.99	8.52
2017	65	9.54	18.06
2018	149	21.88	39.94
2019	255	37.44	77.39
2020	154	22.61	100.00
Total	681	100.00	

Document Types and Sources

All of the documents retrieved are also analyzed according to their types and sources. In terms of the types of the documents, more than half of the documents (429 or 63%) are Conference papers, as shown in Table 2. This is followed by Articles (226 or 33.19%), Book chapters (13 or 1.91%) and Review (8 or 1.17%). The remaining documents are discovered as Erratum (2 or 0.29%), Retracted (1 or 0.15%) and Undefined (2 or 0.29%).

Table 2. Document Type

Document Type	Total	Percentage (N=681)
Conference Paper	429	63.00
Article	226	33.19
Book Chapter	13	1.91
Review	8	1.17
Erratum	2	0.29
Retracted	1	0.15
Undefined	2	0.29
Total	681	100

In terms of the sources of the documents, there are five source types which are Conference Proceeding, Journal, Book Series, Book and Trade Journal. Table 3 summarizes the distribution of the retrieved documents in these five source categories. It can be seen that a large portion of the documents are of type Conference Proceeding (318 or 47%), followed by Journal (240 or 35%) and Book Series (121 or 18%). In addition, there is one (0.2%) from Book and also one (0.2%) from Trade Journal source type.

Table 3. Source Type

Source Type	Total	Percentage (N=681)
Conference Proceeding	318	46.70
Journal	240	35.24
Book Series	121	17.77
Book	1	0.15
Trade Journal	1	0.15
Total	681	100

Languages of Documents

Another interesting bibliometric attribute that is considered for this study is the languages used by the documents. Table 4 shows the distribution of the documents in terms of the utilized languages. As can be seen from the table, English is the dominant language being used by most of the documents (655 or 96%). Chinese is the second mostly used language with a total of 22 documents (3%). This is followed by Spanish (2 or 0.3%). There is one document (0.2%) for each of the French and Turkish languages.

Table 4. Language of Documents

Language	Total	Percentage (N=681)
English	655	96.18
Chinese	22	3.23
Spanish	2	0.29
French	1	0.15
Turkish	1	0.15
Total	681	100

Geographical Distribution of Publications

The next attribute of interest is countries that are prolific in publishing documents in this field. It is found that there are a total of 65 countries that contributed to all of the documents. Figure 2 shows the list of all of the countries with their number of document published. China is the most dominant country in this field with more than 300 publications and followed by India with 111 publications. The United States is at number three with 44 publications which is slightly higher than Japan which has 27 publications. Notably, Indonesia is also an active country in this area and has the same number of publications as United Kingdom, which amount to 17 publications.

China	332	Pakistan	9	Kazakhstan	3	Argentina	1
India	111	Canada	7	Lebanon	3	Belarus	1
United States	44	Thailand	7	Macao	3	Cyprus	1
Japan	27	Malaysia	6	Nepal	3	Denmark	1
Indonesia	17	Bangladesh	5	North Macedonia	3	Faroe Islands	1
Taiwan	17	Brazil	5	Peru	3	Finland	1
United Kingdom	17	France	5	Qatar	3	Luxembourg	1
Singapore	15	Iran	5	Russian Federation	3	Mexico	1
Turkey	15	Jordan	5	United Arab Emirates	3	Myanmar	1
Saudi Arabia	14	Poland	5	Greece	2	New Zealand	1
Italy	13	Czech Republic	4	Lithuania	2	Palestine	1
Vietnam	13	Ireland	4	Nigeria	2	Slovakia	1
Australia	12	Morocco	4	Portugal	2	Sudan	1
South Korea	11	Netherlands	4	Romania	2	Sweden	1
Spain	11	Norway	4	Slovenia	2	Yemen	1
Hong Kong	10	Tunisia	4	Switzerland	2	Undefined	6
Egypt	9	Germany	3				

Figure 2. Distribution of Documents by Countries

Subject Areas

The subsequent bibliometric attribute that is analyzed is the subject areas of the documents. Table 5 shows the distribution of the documents based on the subject area. It can be observed that Computer Science emerges as the main subject area (611 or 45%) as both deep learning (subfield of Artificial Intelligence) and SA (subfield of NLP) are fields under Computer Science area. This is followed by Engineering (206 or 15%), Mathematics (166 or 12%), Decision Sciences (90 or 7%) and Social Sciences (70 or 5%). Other subject areas such as Material Science, Business Management & Accounting, Arts & Humanities accounted to less than 5% of the published documents. Note that the number of documents (N) in the table is 1358 because some of the documents are included in more than one subject area.

Table 5. Subject Area

Subject Area	Total	% (N=1358)
Computer Science	611	44.99
Engineering	206	15.17
Mathematics	166	12.22
Decision Sciences	90	6.63
Social Sciences	70	5.15
Materials Science	49	3.61
Business, Management and Accounting	26	1.91
Arts and Humanities	25	1.84
Physics and Astronomy	25	1.84
Neuroscience	19	1.40
Medicine	18	1.33
Energy	15	1.10
Chemical Engineering	9	0.66
Multidisciplinary	7	0.52
Chemistry	5	0.37
Biochemistry, Genetics and Molecular Biology	4	0.29
Environmental Science	4	0.29
Psychology	4	0.29

Economics, Econometrics and Finance	2	0.15
Health Professions	2	0.15
Earth and Planetary Sciences	1	0.07
Total	1358	100.00

Source Titles

There were 160 source titles that published documents of "Sentiment Analysis" with "Deep Learning". Table 6 shows the top source titles that have five or more publications in this topic. About 40% of documents have been published in these source titles. The most productive source types is the Lecture Notes in Computer Science (LNCS) which published nearly 11% of all of these documents. This is followed by IEEE Access and ACM International Conference Proceeding Series.

Table 6. Source Titles (with 5 or more publications)

Source Title	Total	% (N=681)
Lecture Notes In Computer Science Including Subseries Lecture Notes In Artificial Intelligence And Lecture Notes In Bioinformatics	72	10.57
IEEE Access	35	5.14
ACM International Conference Proceeding Series	31	4.55
Communications In Computer And Information Science	17	2.50
Advances In Intelligent Systems And Computing	15	2.20
Neurocomputing	13	1.91
Ceur Workshop Proceedings	10	1.47
Journal Of Advanced Research In Dynamical And Control Systems	10	1.47
Journal Of Physics Conference Series	9	1.32
Ijcai International Joint Conference On Artificial Intelligence	8	1.17
2019 Conference On Empirical Methods In Natural Language Processing And 9th International Joint Conference On Natural Language Processing Proceedings Of The Conference	6	0.88
Expert Systems With Applications	6	0.88
Information Processing And Management	6	0.88
International Journal Of Scientific And Technology Research	5	0.73
Knowledge Based Systems	5	0.73
Moshi Shiebie Yu Rengong Zhineng Pattern Recognition And Artificial Intelligence	5	0.73

Prolific and Impactful Organizations

Altogether there are 1155 organizations that are involved in producing the 681 documents retrieved in the area of SA based on deep learning. Out of these, the top ten institutions and the country of origin are as shown in Table 7. As can be observed, there is a dominance of Asian institutions especially from China. The most prolific institution is the Chinese Academy of Sciences with 31 publications. This is followed by Beihang University (20), Beijing University of Posts and Telecommunications University (16) and Tsinghua University (16). There is only one institution among the top ten institutions which are not from China, which is the Vellore Institute of Technology from India with 15 publications.

Table 7. Most Prolific Institutions

Institution	Country	Total
Chinese Academy of Sciences	China	31
Beihang University	China	20

Beijing University of Posts and Telecommunications	China	16
Tsinghua University	China	16
Peking University	China	16
Vellore Institute of Technology, Vellore	India	15
University of Chinese Academy of Sciences	China	14
Harbin Institute of Technology	China	12
South China University of Technology	China	12
Huazhong University of Science and Technology	China	12

On the other hand, in terms of the impactful organizations, the domination is not only by institutions from China but also by universities from Europe, Singapore and USA. This can be observed in Table 8 that shows the top ten most impactful organizations in terms of citation ranking. There are five institutions from China, one from Singapore, two from USA and one each from Canada and France. Harbin Institute of Technology is at the top with 1240 citations, followed by Université de Montréal, Canada and Université de Technologie de Compiègne, France, each with 880 citation counts. Notably, Singapore's Nanyang Technological University is at the sixth position with 309 citations. The most prolific institution, Chinese Academy of Sciences, is not in this top ten list and has only 155 citations.

Table 8. Most Impactful Institutions

Institution	Country	Citations
Harbin Institute of Technology	China	1240
Université de Montréal	Canada	880
Université de Technologie de Compiègne	France	880
Tsinghua University	China	817
Beihang University	China	372
Nanyang Technological University	Singapore	309
Peking University	China	301
Microsoft Research Beijing	China	296
University of Illinois at Chicago	USA	213
Linkedin Corporation, Sunnyvale	USA	206

Prolific and Impactful Authors

There are a total of 1591 authors that have contributed to the 681 documents retrieved in the area of SA based on deep learning within the stipulated period of time. Among all of these authors, the top ten most prolific authors are as displayed in Table 9. From the table, we can see that Wenge Rong and Zhang Xiong affiliated with Beihang University and Zhenfang Zhu, from Shandong Jiatong University had contributed the most with six articles, followed by Belal Ahmad affiliated with Huazhong University of Science and Technology, Changliang Liaffiliated with Kingsoft AI Lab Beijing, Min Yang affiliated with Chinese Academy of Sciences and Yujiu Yang affiliated with Tsinghua University, each with five articles.

Table 9. Top Prolific Authors

Author	Affiliation	Total	Citations
Rong, Wenge	Beihang University	6	25
Xiong, Zhang	Beihang University	6	25
Zhu, Zhenfang	Shandong Jiaotong University	6	3
Ahmad, Belal	Huazhong University of Science and Technology	5	3

Li, Changliang	Kingsoft AI Lab, Beijing	5	25
Yang, Min	Chinese Academy of Sciences	5	93
Yang, Yujiu	Tsinghua University	5	21
Tang, Duyu	Harbin Institute of Technology	4	947
Cai, Yi	Tsinghua University	4	4
Cambria, Erik	Nanyang Technological University	4	213
Gui, Lin	University of Warwick	4	36

From the perspective of citation count, the top ten most impactful authors are displayed in Table 10. The author with the most citations is Duyu Tang, who is affiliated with Harbin Institute of Technology with 947 citations and with an average citations per article of 237. Notably, he is also in the top ten most prolific authors list with four articles. This are followed by Yoshua Bengio and Xavier Glorot, both affiliated with Université de Montréal and Antoine Bordes, affiliated with Université de Technologie de Compiègne, with 880 citations. All of these three authors contributed to one of the earliest articles that pioneered in the use of deep in learning inSA (Glorot,Bordes & Bengio, 2011). Although each of them has only one article, their single article has the highest impact and influence among the researchers in this field. The third most impactful authors with 686 citations are Ting Liu and Bing Qin, both are affiliated with Harbin Institute of Technology.

Table 10. Top Impactful Authors

Author	Affiliation	Citations	Total
Tang, Duyu	Harbin Institute of Technology	947	4
Bengio, Yoshua	Université de Montréal	880	1
Bordes, Antoine	Université de Technologie de Compiègne	880	1
Glorot, Xavier	Université de Montréal	880	1
Liu, Ting	Harbin Institute of Technology	686	2
Qin, Bing	Harbin Institute of Technology	686	2
Zhu, Xiaoyan	Tsinghua University	543	2
Huang, Minglie	Tsinghua University	543	2
Wang, Yequan	Tsinghua University	480	1
Zhao, Li	Microsoft Research Beijing	474	1

Impactful Articles

Table 11 displays the top ten most highly cited articles in SA based on deep learning from all of the 681 documents retrieved. The table shows both the number of citations and the citations of documents per year. As mentioned in the impactful authors section, the article written by Glorot, Bordes & Bengio (2011) is the most impactful article with 880 citations. This is one of the earliest articles written in this field which is about using deep learning with domain adaptation for a large-scale SA. This is followed by the article by Tang, Qin & Liu, (2015) with 625 citations, which is about enhancing the RNN with gated units for improving sentiment classification. The third most cited article is written by Wang et al. (2016) which discussed about integrating the Attention mechanism in LSTM for aspect-level sentiment classification. From these top ten impactful articles, nine are about using and improving the deep learning architectures for sentiment classification at various levels such as aspect, sentence or document level. Only one of the articles, which is written by Zhang, Wang & Liu(2018), is a survey paper on the research in SA based on deep learning. This paper is at the fifth position with 200 citations. Overall, all of these articles are essential reading for those that want to endeavor research in this field.

Table 11. Top Impactful Articles

Author	Title	Year	TC	CY
Glorot, X., Bordes, A., Bengio, Y.	Domain adaptation for large-scale sentiment classification: A deep learning approach	2011	880	97.78

Tang, D., Qin, B., Liu, T.	Document modeling with gated recurrent neural network for sentiment classification	2015	625	125.00
Wang, Y., Huang, M., Zhao, L., Zhu, X.	Attention-based LSTM for aspect-level sentiment classification	2016	474	118.5
Dong, L., Wei, F., Tan, C., Tang, D., Zhou, M., Xu, K.	Adaptive Recursive Neural Network for target-dependent Twitter sentiment classification	2014	253	42.17
Zhang, L., Wang, S., Liu, B.	Deep learning for sentiment analysis: A survey	2018	200	100
Irsoy, O., Cardie, C.	Opinion mining with deep recurrent neural networks	2014	190	31.67
Chen, P., Sun, Z., Bing, L., Yang, W.	Recurrent attention network on memory for aspect sentiment analysis	2017	184	61.33
Chen, T., Xu, R., He, Y., Wang, X.	Improving sentiment analysis via sentence type classification using BiLSTM-CRF and CNN	2017	172	57.33
Ma, D., Li, S., Zhang, X., Wang, H.	Interactive attention networks for aspect-level sentiment classification	2017	158	52.67
Araque, O., Corcuera-Platas, I., Sánchez-Rada, J.F., Iglesias, C.A.	Enhancing deep learning sentiment analysis with ensemble techniques in social applications	2017	146	48.67

TC= Total Citations; CY = Citations per Year

Important Keywords

Table 12 depicts the top 20 most frequently used keywords which provided insights of the issues that had been discussed by the deep learning in SA community. Our data shows that the most frequently used keyword is “Sentiment Analysis” (used in 525 articles), followed by “Deep Learning” (320), “Sentiment classification” (271), “Data Mining” (221) and “Long Short-term Memory (LSTM)” (209). Other important keywords include “Attention Mechanisms” (146), “Semantics” (139), “Convolution Neural Network (CNN)” (125), “Social Networking” (107), “Natural Language Processing” (106) and “Recurrent Neural Network (RNN)” (100). It can be seen from these keywords that, the keyword “sentiment analysis” were more popularly used as compared to its similar meaning keywords which are “sentiment classification” and “opinion mining”. In term of the deep learning architectures, the LSTM is probably the most popular architectural model, followed by the Attention mechanism, the CNN and the RNN. In addition, another important keyword that is “social networking” reflected social media as an important data sources for SA studies.

Table 12. Top 20 Most Important Keywords

Keywords	Total	%(N=681)	Keywords	Total	%(N=681)
Sentiment Analysis	525	77.09	Deep Neural Networks	110	16.15272
Deep Learning	320	46.99	Social Networking	107	15.71219
Sentiment Classification	271	39.79	Natural Language Processing	106	15.56535
Data Mining	221	32.45	Recurrent Neural Networks	100	14.68429
Long Short-term Memory Classification (of Information)	209	30.69	Learning Systems	95	13.95007
Attention Mechanisms	157	23.05	Learning Algorithms	85	12.48164
	146	21.44	Machine Learning	58	8.516887

Semantics	139	20.41	Embeddings	54	7.929515
Convolutional Neural Network	125	18.36	Opinion Mining	42	6.167401
Neural Networks	123	18.06	Computational Linguistics	35	5.139501

4. Conclusion

In this paper, we explored the trend of global research in the area of SA with deep learning approaches by performing a bibliometric analysis of the 681 publications obtained from the Scopus database which were published until near the third quarter of the year 2020. The results show that publications in this area started at 2011 and begun to rise incrementally, with an average annual growth rate of 12%, from 2013 until 2020. Nearly half of the documents are sourced from conference proceedings. Even though China is the main country in producing these articles, almost all (97%) of the documents are in the English language. The findings also indicate that the publications are distributed in many subject areas, mainly Computer Science, Engineering, Mathematics, Decision Sciences and Social Sciences. The top ten most productive institutions are all from China but the top impactful ones are also from Canada, France, USA and Singapore, in addition to China. The top highly cited articles show that popular type of research focusing on improving the performance of SA at different levels using various deep learning architectures such as LSTM, Attention mechanism, RNN and CNN. The important keywords analysis suggest that LSTM and Attention mechanism are gaining the attention from the researchers and social media is the important data source for performing SA. Overall, we believe that the findings from this study can help researchers in gaining the insights of the research trends, distributions, main contributors to this research field and the issues that had been discussed by the research communities in this field.

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